

## Terms and conditions for registration

These general terms and conditions are valid for each participant registered for the World Physiotherapy Congress 2025 (hereafter referred to as the 'congress'). Any person (participant, group member, media representative, speaker or exhibitor) is considered a participant.

Only fully completed registrations will be accepted. The registration fee is based on the date of the receipt of the completed online registration as well as the payment in full in accordance with registration deadlines. Should the early bird deadline be missed, the advance fee will be charged automatically. Should the advance fee deadline be missed, the late fee will be charged automatically. Speakers invited after the early bird deadline will have access to the early bird rate for a defined period. The registration will only be confirmed upon receipt of payment in full.

Registration fees are based on the date of receipt of the online registration request. The prices indicated are only applicable if both the registration request and the payment are received before midnight, UTC, on the relevant registration deadline date, otherwise, the higher registration fee will be applied.

The invoicing address can be set up during the online registration process. Invoices are generated automatically once the payment is finalised. It is not possible to change invoicing or invoice data once the payment is finalised.

Make sure to update your invoice address and data during the online registration process.

If maximum participant capacity is reached, the organisers reserve the right to decline any registration. To be eligible to register for the congress, participants must be at least 18 years old. No children are permitted at congress, with the exception of babies that are being breastfed.

### Methods of payment

Payment should be made in USD \$ only, payment in any other currency will not be accepted, using one of the following methods:

1. Credit card (eg Visa/Mastercard/Amex)
2. Bank/money transfer (until 8 May 2025)

Please note that all transfer costs must be prepaid by the transmitter. Cheques and cash payments will not be accepted.

### Registration cancellation policy

Cancellations or changes to registrations must be submitted in writing to the registration team: [congress@world.physio](mailto:congress@world.physio)

An invoice for additional payment may be required, for example if a participant wishes to change their registration category or type.

Substitutions for registration will be accepted up until Thursday 8 May 2025 (23:59 UTC).

Name changes and change of dates will be possible until Thursday 8 May 2025 (23:59 UTC).

Refunds for registration, including those resulting from changes to registrations, will be made as follows:

- Event registration: refund less \$60 [\$40 for lower middle income fee band; \$40 for low income fee band] up to Thursday 8 May 2025 (23:59 UTC).
- Optional extras: fully refundable up to Thursday 8 May 2025 (23:59 UTC)
- No refunds for cancellations made on or after Thursday 8 May 2025 (23:59 UTC).

### **Modification of the congress programme**

The congress organisers reserve the right to modify the content and format of the programme, which is published as an indication only.

Participants are encouraged to check the congress website for updates on a regular basis via <https://wp2025.world.physio/>. No right to further claims or waiving of fees will be possible should the World Physiotherapy congress organisers be obliged to alter the programme of the congress.

### **Cancellation of the congress**

In the event the congress cannot be held or is postponed due to events beyond the control of the congress organisers (force majeure) or due to events which are not attributable to wrongful intent or gross negligence of the congress organisers, the congress organisers cannot be held liable by participants for any damages, costs, or losses incurred etc.

Reasons the congress cannot be held or has to be moved or changed may include – but are not limited to – the following:

- An event of force majeure, meaning an event beyond the reasonable control of World Physiotherapy, that prevents World Physiotherapy from complying with any of its obligations, including but not limited to:
  - act of God (such as, but not limited to, fires, explosions, earthquakes, drought, tidal waves and floods);
  - war, hostilities (whether war be declared or not), invasion, act of foreign enemies, mobilisation, requisition, or embargo, national mourning;
  - rebellion, revolution, insurrection, or military or usurped power, or civil war;
  - contamination by radioactivity from any nuclear fuel, or from any nuclear waste from the combustion of nuclear fuel, radioactive toxic explosive, or other hazardous properties of any explosive nuclear assembly or nuclear component of such assembly;
  - riot, commotion, strikes, go slows, lock outs or disorder closure of airports and train stations;
  - acts or threats of terrorism.
- Any reason(s) beyond World Physiotherapy's control that prevent or substantially hinder the plan of holding the congress

### **Insurance**

The congress organiser (WCPT Trading LTD) may not be held responsible for any loss, injury or damage to any property, whatever the cause may be.

It is recommended that participants obtain adequate cover for travel, health and accident insurance before travelling. WCPT Trading Ltd, as organisers, cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to congress participants and accompanying persons.

## **Granting of rights for photography, film and audio material for event documentation and public reporting**

When you participate in a World Physiotherapy event, recording of images, video, and audio may take place during the event.

An official World Physiotherapy photographer/videographer will be present during congress. Some media representatives, registered by World Physiotherapy to take part in the event, may also take photographs/videos.

By registering to attend congress, you acknowledge and agree official photographs, audio, and/or videos taken during the event may be used by World Physiotherapy on its communication channels and to promote future events.

During congress sessions, participants are permitted to take limited photographs/videos for personal use, posts, text, and blog. Full session content, where provided in the online congress platform, is provided for personal use only; it must not be downloaded and captured for distribution. Participants are not permitted to capture videos of presentations. Some speakers may request that no images are taken for confidentiality reasons. Where speakers have given permission to the congress organisers, presentation content will be made available and the plan is for all sessions, apart from networking sessions, to be recorded and available on demand.

### **Data privacy**

Data collected by the organisers will only be used to manage your registration for the congress and to provide you and other participants with relevant information about your attendance. Data may be shared with the local host association societies and session chairs for planning purposes but will never be shared with other third parties without your expressed and recorded consent.

Information collected during the registration process will be used to process your purchase and manage the congress and related events as well as ensure you receive an invoice, congress badge, invitation letter, and certificate of attendance where appropriate. Without this information, we will be unable to properly process your registration.

The recipients of the data are the WCPT Trading Ltd (“organisers”) and official registration vendor (Idloom). Data will be stored and used in a secure environment.

Our full privacy notice is available here: <https://world.physio/privacy-information-notice>

In accordance with the UK’s Data Protection Act 2018, as well as the EU’s General Data Protection Regulations, you have the right to request from the organisers, access to and rectification or erasure of your personal data or restriction of processing concerning your data. For such a request, please contact the World Physiotherapy registration team [congress@world.physio](mailto:congress@world.physio).

During in-person congresses, by providing the event badge to third party exhibitors/sponsors at the event, participants explicitly consent to the transfer of their identification and contact data to such exhibitors/sponsors for research and direct marketing purposes. If participants do not want to share data to exhibitors, they should not provide their badge for scanning at the booth.

As of August 2024